

# 2020 ANNUAL REPORT

FAMILY AND COMMUNITY SUPPORT SERVICES

Edson  
**FCSS** Since 1966  
Family & Community  
Support Services

  
**Edson**

Proudly Supported By

  
**Yellowhead  
County**



## A MESSAGE FROM FCSS

We are proud to present the 2020 Family and Community Support Services Annual Report. This report has been created for 2 specific reasons. The first is to celebrate the exciting programs, services and partnerships that make Edson a great place to live. The second is to provide transparency and accountability to our residents in Edson and the surrounding area and to offer information on how the Town is addressing social issues in collaboration with our community partners. We hope you find this report informative and we look forward to hearing any questions or comments you may have.

Warm Regards,

**Tanya Byers**

Community Development  
Manager at the Town of Edson



# WHO WE ARE

The Town of Edson Family and Community Support Services works within the Community and Protective Services Department to help connect people to resources, build meaningful partnerships and provide programs and grants that help build resiliency and community capacity. We build Albertans!



## FAMILY AND COMMUNITY SUPPORT SERVICES STAFF

### TANYA BYERS

COMMUNITY DEVELOPMENT MANAGER

### ALI BRODA

COMMUNITY DEVELOPMENT COORDINATOR

### SARAH MCDONALD

COMMUNITY DEVELOPMENT COORDINATOR

## 2020 FCSS ADVISORY COMMITTEE

The Family and Community Support Services (FCSS) Advisory Committee is made up of the Town of Edson Mayor and Town Councillors. The committee reviews and assess the FCSS programs and provides feedback and recommendations. The FCSS Advisory Committee is instrumental in helping FCSS by volunteering at different events throughout the year, and advocating for FCSS services at the local and Provincial level.



# WHAT WE DO

## DEPARTMENT PROGRAMS AND FUNCTIONS

### COMMUNITY RESOURCES

### ENGAGEMENT & AWARENESS

### COMMUNITY PROGRAMS

### WORKSHOPS

### EVENTS

### GRANTS

Community Directory

Community Needs Assessment

Block Party Program

Mental Health and Wellness

National Volunteer Week

FCSS Grant #13-15

Circle of Supports

Outcomes Reporting and Collection

Volunteer Hub

Psychological First Aid: After a Pandemic

Seniors Week

Block Party Program

Internal research and support from Town of Edson departments

Interagency partnerships and information sharing

Neighbourhood Leagues

Internet Safety for Youth

Hometown Heroes Campaign

Town of Edson Transportation Grant

FCSS and Community Development Monthly e-News

Early Childhood Matters Coalition

Community Volunteer Income Tax Program #8

Parent-Child Connection Events #10-11

Information and referral

Community Engagement Action Team

Meals on Wheels #7,14

Community Engagement Events

FCSS Seniors Newsletter

Neighbourhood League Events

Edson Healthier Together

Look for additional information where you see: **PAGE #**

# SOCIAL NEEDS ASSESSMENT UPDATE

In 2014, the Town of Edson Family and Community Support Services conducted a community social needs assessment. After a tremendous amount of input from the community, four areas of focus were identified:

THE RESULTS  
COMMUNITY  
PROTECTIVE S  
THE REPORT IN

**ADDRESS MENTAL HEALTH AND  
DEPRESSION**

**CREATE INITIATIVES TO ADDRESS  
BULLYING AND VIOLENCE**

**INCREASE SENSE OF BELONGING  
TO COMMUNITY**

**IMPROVE ACCESS TO BASIC  
NEEDS (FOOD, SHELTER, ETC.)**



FROM THE SURVEY WERE USED TO INFORM THE LONG-TERM PLANNING FOR FAMILY AND SUPPORT SERVICES AND COMMUNITY DEVELOPMENT WITHIN THE COMMUNITY AND SERVICES DEPARTMENT. SOME EXAMPLES OF THE DIRECT RESULTS AND ACTIONS TAKEN FROM INCLUDE:

Participation in the Rural Mental Health Project with community partners through the Canadian Mental Health Association. Creating a community conversation around mental health and wellness in the community, providing free public education sessions and completing projects to promote the importance of mental health and wellness in the community.

Holding a key role as part of the Community Engagement Action Team, FCSS participated in Random Acts of Kindness and Bullying Awareness Campaigns throughout the year. In 2018, Edson FCSS received an FCSSAA Award of Excellence for their involvement in this initiative.

Design, promotion and implementation of the Neighbourhood Leagues and continued promotion of the Block Party Program in Edson to help build connection within neighbourhoods in Edson.

Working closely with Reflections, a non-profit organization in Edson, designing, coordinating, financially supporting and implementing the Meals on Wheels program, in partnership with Edmonton Meals on Wheels. Plenty of collaborative effort between Edson FCSS, Reflections and Yellowhead County FCSS was required to make this program available in our community.

# 2020 IN REVIEW

COMMUNITY DEVELOPMENT  
FACEBOOK GROUP MEMBERS

734

INTERNET SAFETY FOR YOUTH  
PRESENTATION PARTICIPANTS

388

HOUSEHOLDS JOINED THEIR  
NEIGHBOURHOOD LEAGUE

953

COMMUNITY VOLUNTEER TAX  
PROGRAM USERS

425

FAMILIES REACHED THROUGH  
FCSS ACTIVITY BAGS

1390

VOLUNTEER HOURS RELATED TO  
FCSS PROGRAMS

456





## INFORMATION & REFERRAL

Residents are connected to services and supports in the community through directories, newsletters, posters, brochure distribution and one-on-one phone and email conversations.

### **MOST FREQUENT INQUIRIES WERE:**

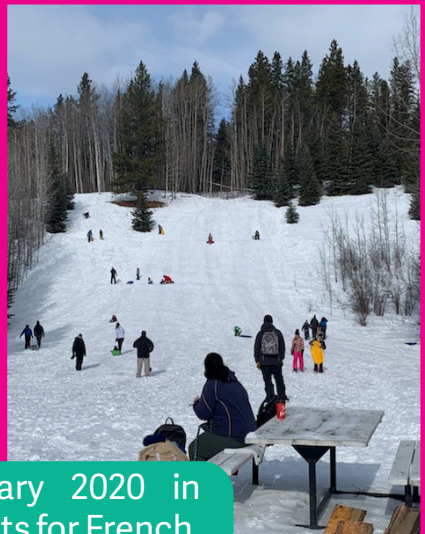
General Community Services, Seniors, Child and Youth Programs, Child and Family Services, Alberta Supports, Tax Program

**4283**  
INQUIRIES





Family Day Unplugged February 2020 in partnership with Canadian Parents for French. 244 Participants 9 Volunteers 36 Volunteer Hours



BEST partnered up with FCSS to create Mental Health and Youth Activity Bags over summer 2020. 97 Total Bags



FCSS and The Primary Care Network purchased stencils for Community Development use on Edson trails and sidewalks. 4 Volunteers 24 Volunteer Hours



Primary Care Network hosted the annual Connections event. Edson FCSS partnered to provide free services and supplies to vulnerable populations in Edson.

190 Participants  
12+ Services  
75+ Volunteer Hours



Edson FCSS continued to host Dad-ruday, Grand-buds and Mom's Night Out programming safely through restrictions.

18 Programs  
216 Participants



Edson FCSS spearheaded the first Canada Day Decorating Contest. 54 Homes Registered

# COMMUNITY PARTNERSHIPS

ALBERTA HEALTH SERVICES  
COMMUNITY ENGAGEMENT ACTION TEAM  
CANADIAN PARENTS FOR FRENCH  
EARLY CHILDHOOD COALITION  
EDSON B.E.S.T.  
EDSON CHAMBER OF COMMERCE  
EDSON AND DISTRICT COMMUNITY LEARNING  
EDSON AND DISTRICT PUBLIC LIBRARY  
EDSON FRIENDSHIP CENTRE  
EDSON HEALTHIER TOGETHER  
EDSON INTERAGENCY  
MCLEOD RIVER PRIMARY CARE NETWORK  
REFLECTIONS-MEALS ON WHEELS  
WEST YELLOWHEAD PRENANCY CARE CENTRE  
YELLOWHEAD COUNTY FCSS



# FAMILY & COMMUNITY SUPPORT SERVICES GRANT FUNDING

The Town of Edson Family and Community Support Services (FCSS) support the provision of local preventative social services by community groups and agencies through a variety of activities including: consultation and facilitation, planning and evaluation assistance, information and referrals, special project collaboration and the provision of financial assistance (through the FCSS grant program). These activities are carried out under the authority of a joint municipal/provincial program regulated by the Family and Community Support Services (FCSS) Act of Alberta. The Town of Edson allocates this funding based on the needs of the community and evaluation criteria. Town of Edson FCSS is proudly supported by Yellowhead County through the cost-share agreement.

AGENCY	PROGRAM	OUTCOMES
West Yellowhead Pregnancy Care Centre	Earn While You Learn and Grief Recovery Method	Assist vulnerable individuals in our community during COVID, helping them to become self-sufficient, increasing feelings of confidence and support.
Galloway Station Museum/ EDHS	Welcome Wagon	Help people to develop independence and an awareness of social needs, supporting them to become active participants in the community.
Edson and District Community Learning Society	International Women's Day	Exists to bring women together to celebrate their achievements, increasing social connection and empowerment.
Edson and District Community Learning Society	Immigrant Women Fellowship Group	Help to increase a sense of belonging to the community of Edson and form new relationships within the community.
Reflections: Empowering People to Succeed	COVID Nutrition Program	Assist vulnerable individuals in our community to have access to basic needs and increased food security.
Reflections: Empowering People to Succeed	Meals on Wheels Start-Up	Provide supports that help to sustain people with access to food security, ensuring that community members can develop independence and become resilient.
McLeod River Primary Care Network	Connections Outreach Program	Outreach program aimed to assist isolated, vulnerable individuals to access services through the delivery of goods, coordination of housekeeping services and caregiver relief.
Community Engagement Action Team	Bullying Awareness Week	Educate and inform local schools and the community about Bullying awareness, the importance of kindness and ways to help create more supportive environments.

FUNDING

ENGAGEMENT/  
ATTENDEES

\$8000.00

78

\$1560.00

On-going

\$500.00

80

\$9600.00

290

\$6000.00

approx. 130/monthly

\$2500.00

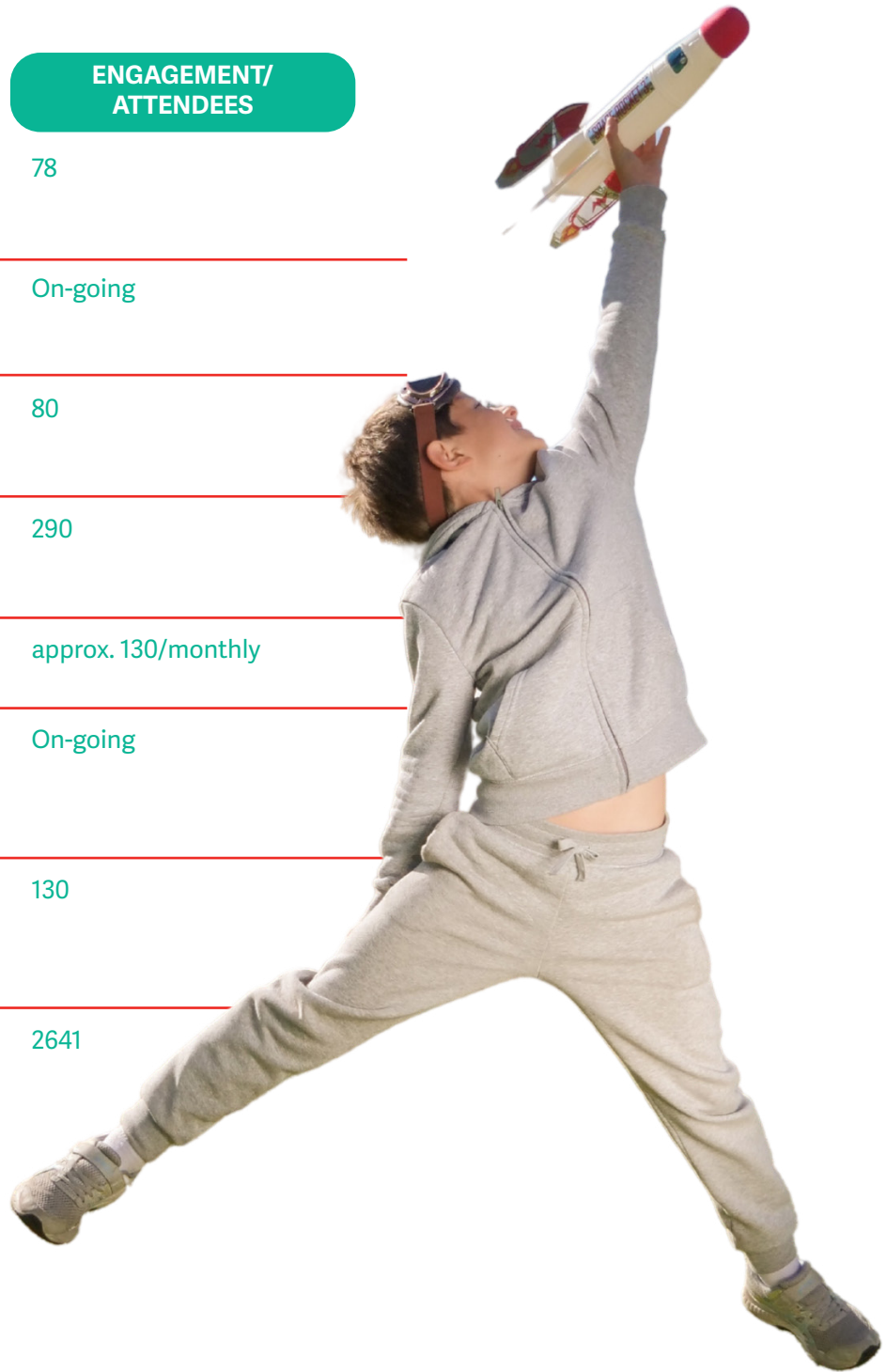
On-going

\$6500.00

130

\$4600.00

2641



TOWN OF EDSON CIVIC CENTRE  
605 50 Street  
Edson, AB, T7E 1T7  
P: 780-723-4403  
[edson.ca/fcss](http://edson.ca/fcss)

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