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For Immediate Release

News Release

After Hours Emergency Number Clarification

Edson, Alberta, July 28th, 2017 – Recently there's been a little confusion about the purpose of the Town of Edson "after hour emergency" phone number. The 780-723-6300 number is meant for emergencies after business hours and during holidays/weekends.

During normal business hours residents are asked to use the Operations Department office number, 780-723-6461. If there is no answer, please leave a message as the machine is checked throughout the day.

After hour emergencies include; stop/yield signs down, unsafe road conditions, water breaks/no water, or sewer backups.

The emergency number (6300) is NOT for general inquiries (landfill hours/animal pound questions) or to talk to a staff member. General inquiries must wait until regular office hours.

While we do have staff on call 7 days a week, this is for emergency situations only.

Thank you for understanding.

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